



**LANGUAGE SKILLS SURVEY (Including sign language)**

NAME: \_\_\_\_\_

DEPARTMENT: \_\_\_\_\_

LOCATION: 8100, COMMUNITY CENTRE, CIVIC CENTRE, MILLER, LIBRARY, MUSEUM,  
THEATRE, GALLERY, PAN AM CENTRE, FIRE STATION

EXTENSION: \_\_\_\_\_

The City of Markham values the ability to effectively communicate with its stakeholders. We place a high value on language fluency that will help us provide enhanced customer service.

If you are proficient/fluent in languages in addition to English and you would be willing to help residents who are English Language Learners communicate with staff, please indicate the language and your proficiency level below.

Proficiency A- Completely fluent, regularly use the language, could easily translate for someone speaking, writing, reading that language

Proficiency B- Above average fluency, can usually interpret without any concerns

Proficiency C- Have an average understanding of the language, can say a few words and respond to general questions

| Language<br>(including sign<br>language) | Speaking | Reading | Writing |
|--|----------|---------|---------|
|  |          |         |         |
|  |          |         |         |

Your name will be included on the staff interpreter list on Checkmark.

<http://checkmark.markham.ca/Contacts/Interpreter.asp>